

F-23014/03/2019-E.NG  
GOVERNMENT OF INDIA  
MINISTRY OF COMMERCE AND INDUSTRY  
DEPARTMENT FOR PROMOTION OF INDUSTRY AND INTERNAL TRADE (DPIIT)  
ESTABLISHMENT DIVISION

Udyog Bhawan  
Dt. 25.3.2020

**Subject: Setting up of a Control Room in DPIIT to monitor the issues of internal trade, manufacturing, delivery & logistics of essential commodities during the lockdown period.**


The undersigned is directed to inform that it has been decided to monitor in real time the status of transportation and delivery of goods, manufacturing, delivery of essential commodities to common man and the difficulties being faced by various stakeholders during the lockdown period from 25.3.2020 to 14.4.2020. In the event of any manufacturing, transporter, distributor, wholesaler or e-commerce companies facing ground level difficulties in transport and distribution of goods or mobilization of resources, the same may be informed to this Department at the following telephone number/ email:-

**Telephone: + 91 11 23062487**

**Email : controlroom-dpiit@gov.in**

The above telephone number will remain functional from **8 am to 6pm**. The issues reported by various stakeholders through this control Room shall be taken up with the concerned State Government, District and Police authorities and other concerned agencies.

2. The undersigned is directed to request the stakeholders, Industry Associations to report the issues affecting Industry and Trade, especially the ground level issues on this control room. Wherever feasible, an email may also be sent on the above email to enable us to quickly take up the matter with concerned agencies.

  
(Arun Mahendru Balraj)  
25.3.2020  
Senior Development Officer

To  
**All Industry & Trade Associations.**

- Copy to: 1. Secretary, DPIIT  
2. Secretary, Department of Commerce.  
3. Secretary, Department of Consumer Affairs  
4. Secretary, Ministry of Home Affairs

Copy to: Chief Secretaries of All States/ Union Territories

Copy to: All JSs in DPIIT/ AS/ AS&FA/ Sr.EA.

Copy for kind information: 1. OSD to CIM  
2. PS to MOS